

Dear Partner,

We would like to inform you that effective July 1, 2013 Hasselblad AB (Sweden) will discontinue Repair & Support Services for the following products:

- Hasselblad Imacon Ixpress range including H1D
- Flextight Precision, Flextight Photo, Flextight 343 scanners
- CFH-22, CFH-39
- CF-22, CF-22MS, CF-39, CF-39MS
- H2D-22, H2D-39, H3D-22, H3D-39

The discontinuation of Repair & Support Services is due to the complexity and expense involved, as well as limited parts availability from our partners and suppliers. In addition software and firmware development for these products are also discontinued.

Hasselblad Bron Inc. has updated the Repair & Support Services as follows:

- Hasselblad Imacon Ixpress range
 - Service is provided by a third party repair center.
 - HBI will provide limited technical support.
- Hasselblad H1D
 - Service for the digital magazine is provided by a third party repair center.
 - Service is available for analogue repair of the H body.
- All SCSI scanners including Flextight Precision I, II, III, Flextight Photo
 - Service is limited to Tune and Lube maintenance.
 - Support is provided on a case by case basis at cost of \$150.00/hour.
- CF-22, CF-22MS, CF-39, CF-39MS
 - Service is no longer available.
 - HBI will provide limited technical support.
- CFH-22, CFH-39
 - Service is limited to IR Filter and Linkboard replacements.
 - HBI will provide limited technical support.
- H2D-22, H2D-39, H3D-22, H3D-39
 - Service is available for analogue repair of the H body.
 - Service is limited to IR Filter and Linkboard replacements.
 - HBI will provide limited technical support.



Hasselblad Bron Inc. will continue to provide limited technical support services by e-mail: techsupport@hasselbladbron.com

Customers and dealers affected by these changes should contact their Regional Sales Manager to discuss our trade-in program.

Best Regards,
Hasselblad Technical Support